

TurboDX Access Over-the-Air (OTA) Update Procedure



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TurboDX Access – At a Glance

TurboDX Access is a workplace EV charging solution with Bluetooth-enabled access control, which enables you to quickly and easily grant access to charging stations from your smartphone.

About this Over-the-Air (OTA) Update Procedure

This short procedure outlines how to perform the TurboDX Access OTA software and power board update automatically using Bluetooth connectivity.

Downloading and Installing the TurboDX Access App

To download and install the TurboDX Access app:

1. Use the QR reader on your iPhone to open the link to the [Apple Store](#)

– or –

Use the QR reader on your Android phone to open the link to Webasto apps on [Google Play](#)

– or –

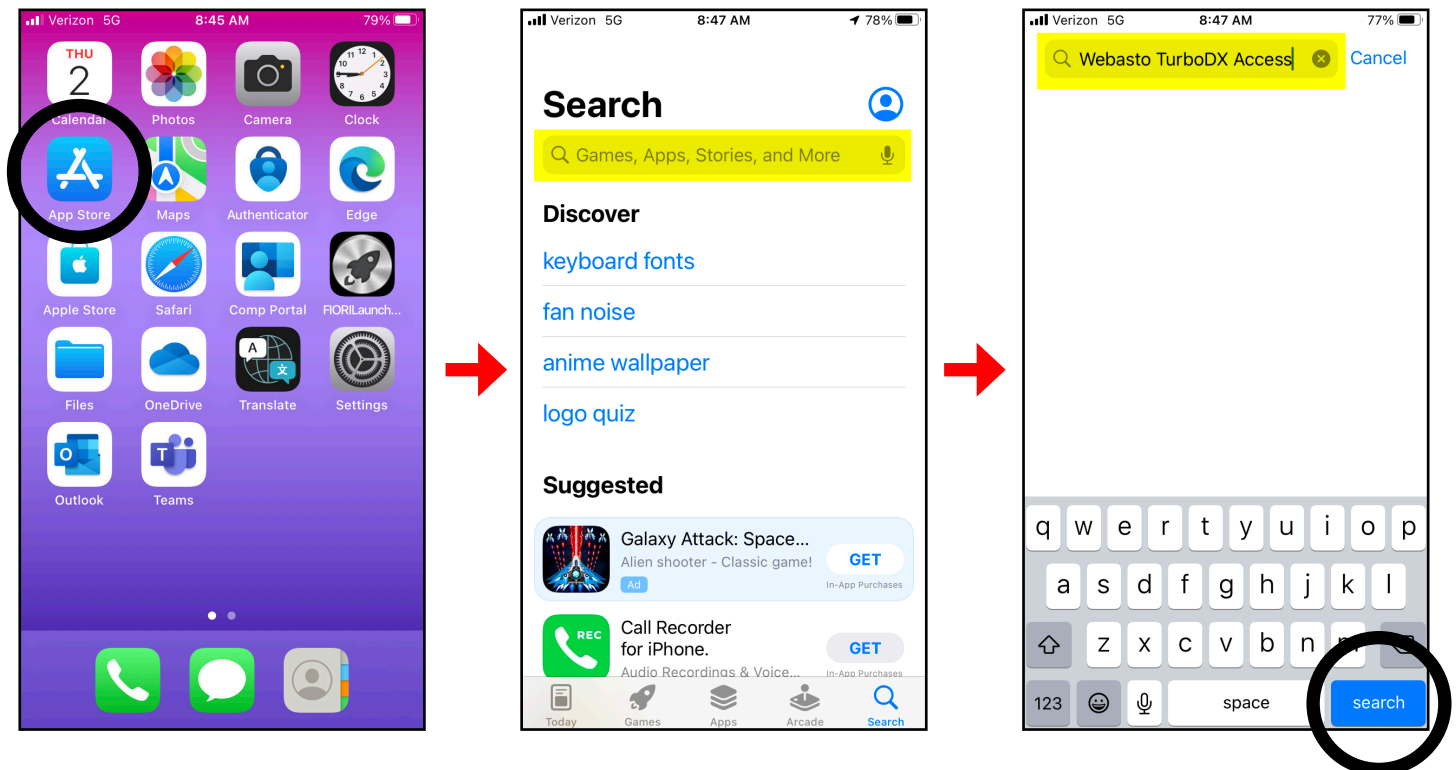
Open the Apple Store app on your iPhone or open Google Play app on your Android phone, then type in *Webasto TurboDX Access* into the **Search** box and select the **Search** button.



[Apple Store](#)
[Webasto apps](#)



[Google Play](#)
[Webasto apps](#)



2. When the TurboDX Access app information appears:

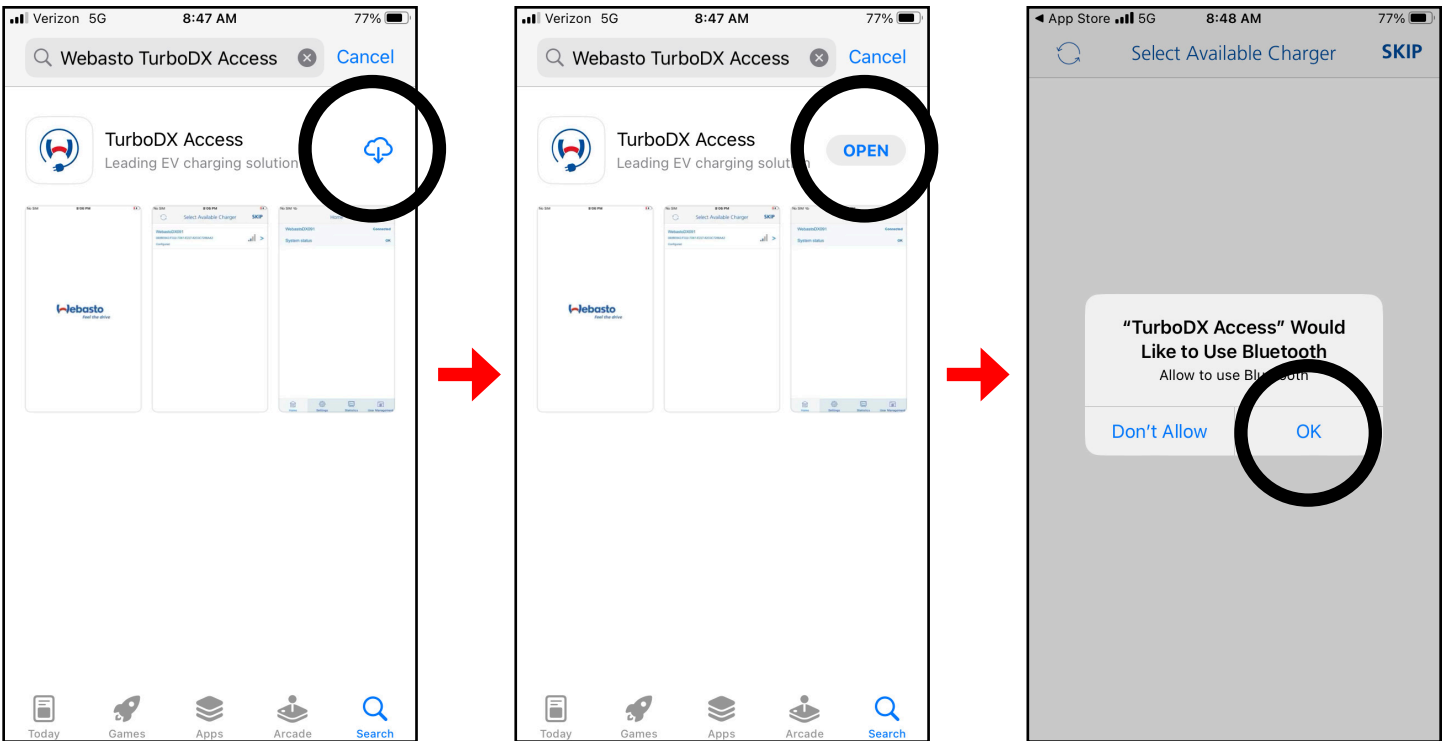
Select the cloud icon on your **iPhone** to install the app

– or –

Select Install on your **Android** phone to install the app.

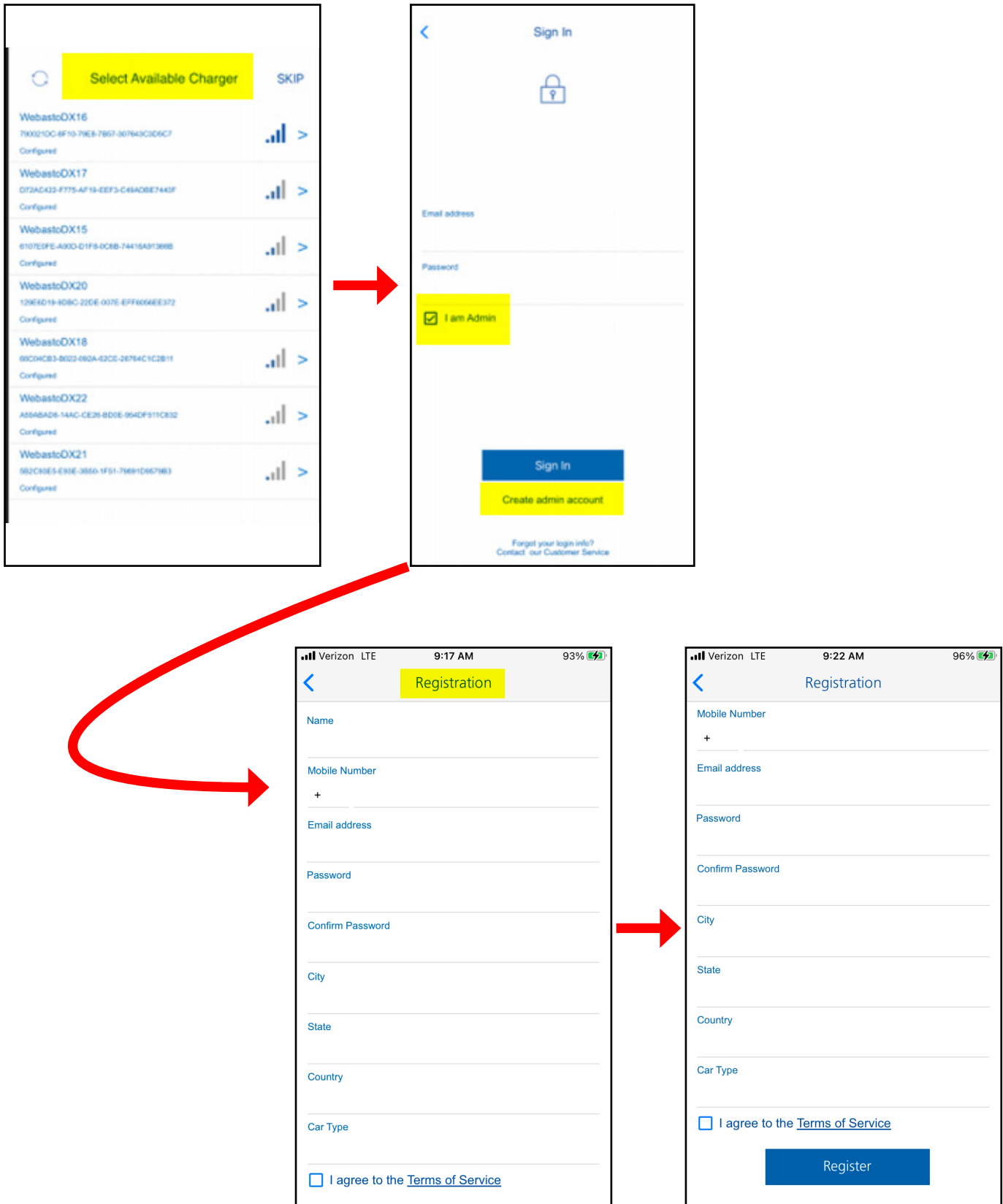
3. When the download and installation process is complete, select the **Open** button.

4. The app will ask for permission to use Bluetooth, select **OK**.



Performing the OTA Software and Power Board Update

1. With the TurboDX Access app open on your iPhone, select the charger you want to connect.
2. Log in as an admin and check the **I am Admin** box, or select **Create admin account**. Then fill in the fields provided, and select the I agree to the Terms of Service. Then select **Register**.

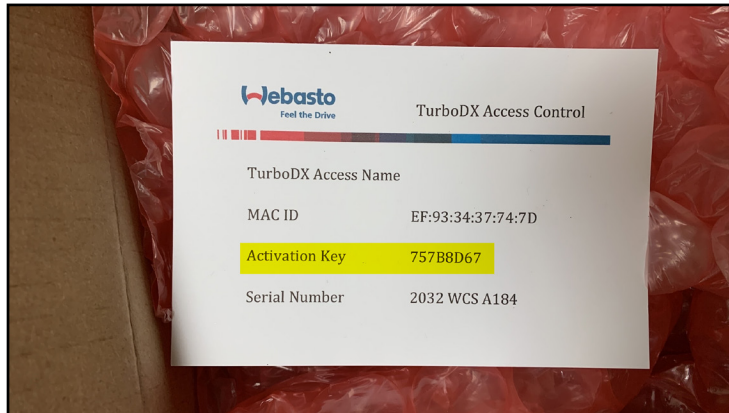


3. If this is your first time connecting to the charger, you will be asked to enter the **PUK** (personal unblocking key or activation key), which is provided in the packaging with the charger.
4. Once you're connected, select **settings** at the bottom of the screen, then select **update** next to the Software Version to check for possible updates for the com board.

NOTE:

Cell phone data rates may apply during the update process.

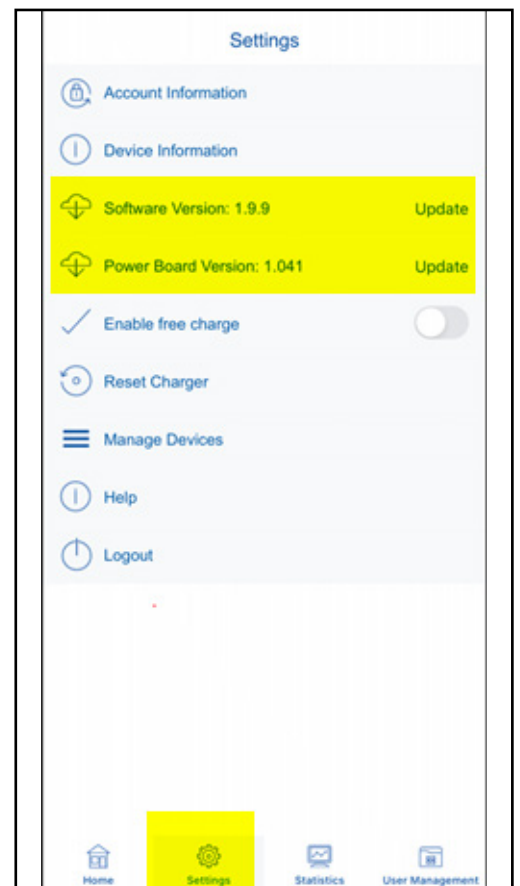
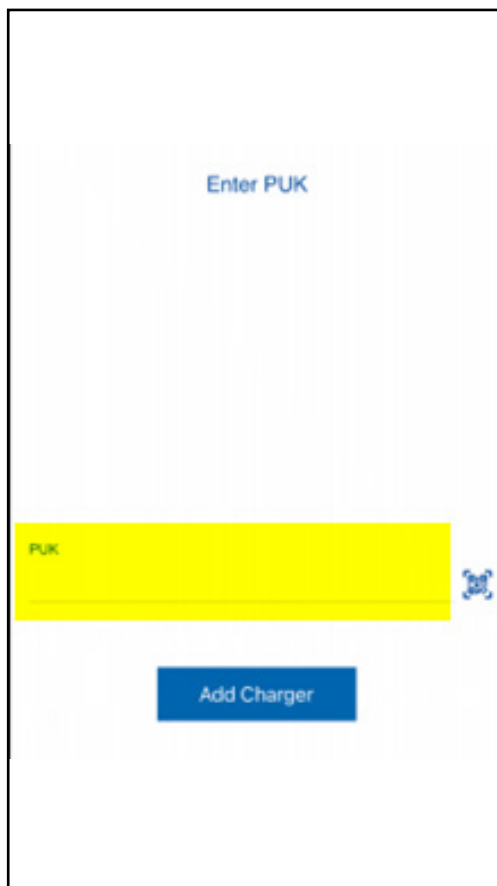
5. Then select **update** next to the **Power Board Version** to check for possible updates.



PUK = Personal Unblocking Key
(activation key)

SPECIAL NOTE:

Webasto recommends saving your PUK card in a safe place where it can be quickly and easily retrieved if you need it later.



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