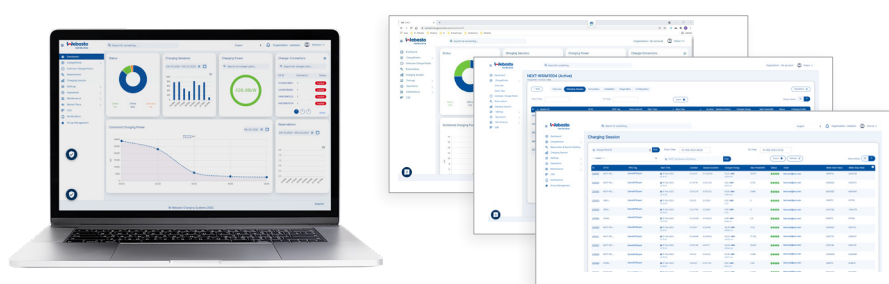# Webasto ChargeConnect

## The ideal digital addition to the Webasto charging station

**Unlock the best user experience. Webasto ChargeConnect enables seamless charging at your fingertips with easy EV charger management for administrators and intuitive app interface for drivers. To begin your effortless charging journey, simply scan and go!**

With Webasto ChargeConnect, you can access the current status of your charging stations, the entire charging history, your energy consumption, and much more at any time and from anywhere. The data from your charging stations is reflected in the Webasto ChargeConnect portal and app, offering maximum transparency, control, and security. This makes Webasto ChargeConnect and the Webasto charging station the perfect pair for an outstanding charging experience.

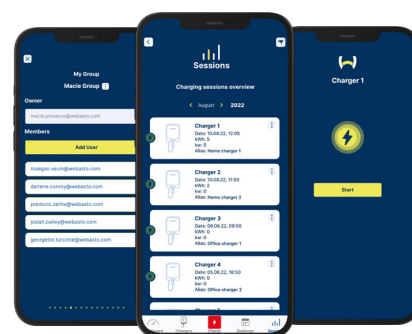### Webasto ChargeConnect Portal
The digital web interface

Webasto ChargeConnect is the perfect portal for the comprehensive management of several Webasto charging stations. In the clear, web-based user interface, you can view all charging data digitally 24/7 and configure and manage the charging infrastructure and its users with a mouse click.

### Webasto ChargeConnect App
The mobile companion

With the Webasto ChargeConnect App, your Webasto charging station is just a finger tip away. You can access all current and past charging sessions, start and stop them digitally, and authorize other users for a charging point directly via the mobile application. Simply download the app, register your charging station, and off you go.

| Webasto ChargeConnect App | |
|---|---|
| Provider | Webasto Charging Systems inc. |
| Compatibility | Requires iOS version 12.0 or later<br>Requires Android version 5.0 or later |
| Download | Google Play and App Store (for free) |
| Size | 39 MB (02/08) |
| Language | English, German, French (more languages to come) |

| User Role | Description | Private Customer | Business Customer |
|---|---|---|---|
| Owner | Has full access to the features as a user | x | |
| Family and friends | Has permanent restricted access and can start and stop charging for one or more specific charging stations (displayed under 'shared'). | x | |
| Admin | Comparable to the role of owner (private customer) | | x |
| User | Comparable to the role of family and friends (private customer) | | x |
| Guest | Has temporary and limited access even without a registered account and can start and stop charging processes for one or more specific charging stations. | x | x |

# Webasto ChargeConnect Feature Overview

Simple and intuitive – all features at a glance

| Category | Feature | Description | App | Portal |
|---|---|---|---|---|
| Display | Charging sessions | Display details of the last charging session with status, time stamp, duration, charging quantity as well as graphic display and evaluation option of charging sessions with filtering by charging station and authorization tag. | x | x |
| Display | Overview charging stations | Overview of all connected chargers, categorized by favorite, residential and commercial as well as shared charging stations. | x | x |
| Display | Logs | Logs contain information that the charging station sends to the backend. These logs can be viewed by the charging station users (except 'family and friends users' and 'guest users') to obtain detailed information about the activities and status of the charging stations. | | x |
| Display | Alerts | Display of system information as status messages in the notification area with instructions on how to proceed. | | x |
| Evaluation | Dashboard | Display total consumption of the charging processes of all connected chargers with weekly and monthly overview. | x | x |
| Evaluation | Data export | Data export in the formats *.csv, *.xlsx and *.pdf* (*.pdf only via app). The charging data can then be further processed with other applications to prepare for reimbursement apllication to employers or authorities. | x | x |
| Operation | Registration | Initial registration of a Webasto ChargeConnect user with creation of a Webasto ChargeConnect account via the app. The account can then be used to access app and portal. | x | |
| Operation | Starting and stopping | Start and end charging processes via app and web portal (Scan & Charge and Remote Starts with one click). | x | x |
| Operation | Sharing a charging station | Share your own charging station with family or friends after inviting them into your ChargeConnect group. | x | x |
| Operation | Site management of charging stations | Make your own charging stations accessible to employees at company sites. | x | x |
| Operation | Set charging costs | Define tariffs for your groups or locations to keep track of your costs at all times. | x | x |
| Operation | Reservation | Make your charging stations accessible only by reservation and thus manage an optimal usage of your charging stations. | x | x |
| Operation | Restart charging station | Perform a restart of an owned charging station. | x | x |
| Operation | Firmware Updates | Perform a firmware update of an owned charging station. | x | x |
| Configuration | Configuration of user profile | The user can change the password, access the quick start-guide, the Terms of Use and Privacy Policy and delete the account. | x | |
| Configuration | Authentification management | Adding, editing and favouriting authentication tags (e.g. RFID tags) to start and end charging processes at the charging station. By assigning tags to users, the charging processes can then also be evaluated on a user-related basis. | x | x |
| Configuration | Adding a charging station | Add a charging station by scanning a QR code or entering it manually. | x | |
| Support | Updates | Provision of updates with bug fixes, stability and performance improvements as well as functional enhancements (in case of the app through updates provided in the app stores). | x | x |
| Support | Quick start-guide | Get to know the essential functions of the app step by step. | x | |

**Webasto ChargeConnect is compatible with the Webasto TurboConnect™ Wallbox**

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